COMPLAINT INVESTIGATION SUMMARY

COMPLAINT NUMBER: 1665.00

COMPLAINT INVESTIGATOR: Steve Starbuck

DATE OF COMPLAINT: December 8, 2000

DATE OF REPORT: December 22, 2000

REQUEST FOR RECONSIDERATION: no

DATE OF CLOSURE: January 22, 2001

COMPLAINT ISSUES:

Whether the Indianapolis Public Schools violated:

511 IAC 7-27-7(a) with regard to the school's alleged failure to implement the student's individualized education program (IEP) as written, specifically:

- a. failing to provide a one-to-one instructional assistant as required; and
- b. failing to follow the plan for de-escalating the student's behavior (i.e., notifying appropriate school personnel and the parent) when the student becomes disruptive at school.

FINDINGS OF FACT:

- 1. The student is twelve years old, attends the fifth grade, and has been determined eligible for special education due to an emotional handicap and a mild mental handicap.
- 2. The student's IEP dated May 11, 2000, reflects the following:
 - under the heading "Related Services" it is recommended an assistant be assigned to the student;
 - b. the frequency of the service (an assistant) is to be provided upon request and at specified times during the instructional day;
 - c. page 5 indicates a classroom assistant needs to be available to:
 - (i) greet the student and ascertain if he has taken his medicine;
 - (ii) call the parent if the morning dosage needs to be given at school;
 - (iii) "shadow" the student until the medication takes effect:
 - (iv) remove the student from the classroom when he becomes frustrated or agitated;and
 - (v) follow the student when he leaves the classroom on his own.
 - d. under the section, Crisis Management Plan, of the Behavior Support Plan, it indicates to remove the student from the situation and contact the parent.
- 3. The planning district's special education supervisor reports in his written response to the Division, "After talking with staff at [the student's] school I have discovered that, while an assistant is available for that classroom, the specifics for assistance and the plan for de-escalation of behavior have not been consistently followed. We have addressed the situation by increasing one-on-one assistant support time and reviewing the behavioral support expectations with all faculty and staff serving [the student] at [the student's school]. I have also requested that a meeting be arranged during the first week of January, 2001 for [the student] and [the parent] to meet with [the student's] teacher, classroom assistant, and his counselor to clarify questions and concerns, as well as the

- need for an updated behavioral analysis for [the student]."
- 4. The parent states she is satisfied with the recommendations proposed by the school and is not interested in compensatory services for the student.

CONCLUSIONS:

1. Findings of Fact #2 and #3 reflect the school failed to provide the student with a one-on-one assistant as required, and failed to follow the plan for de-escalating the student's behavior when the student became disruptive at school. Therefore, a violation of 511 IAC 7-27-7(a) is found.

The Department of Education, Division of Special Education, requires the following corrective action based on the Findings of Fact and Conclusions listed above.

CORRECTIVE ACTION:

- 1. Submit to the Division no later than January 24, 2001, a written summary of the meeting to be convened the first week of January, 2001.
- 2. Send a memorandum to all appropriate school personnel advising them of the requirements specified in 511 IAC 7-27-7(a). Submit a copy of the memorandum to the Division no later than January 24, 2001, with a listing of all personnel (name and title) to whom the memorandum was sent
- 3. Submit to the Division no later than January 24, 2001, an assurance statement that indicates the school will ensure the student's IEPs are implemented as written.